



May 2018 Technology Board Report

CCHS Student Tickets and District Help Desk Tickets

We have closed 139 district help desk tickets this past month. We have closed 31 student help desk tickets in the past month.

Network

- Upgrading our server controllers for better efficiency and better reliability and the current version is going end-of-life.
 - Upgrading firmware on network infrastructure.
 - Deploying the newest version of Windows 10
 - Upgrading the web filter to provide better protection for students.
-

Devices

- Preparing the images for next year.
 - Working with the MS and HS to collect devices the last 7 days of school.
-

Instructional

- Working with Mr. Yager's class on producing TED Talks.
- Working with students from iLead – they are job shadowing – lots of interest in technology.

